

A man in a black t-shirt and dark pants, carrying a red toolbox, walks away from a modern two-story house. The t-shirt has the 'FLWSAFE' logo and 'PLUMBING & GAS' on the back. The house has white siding on the upper floor and grey concrete on the lower floor. The sky is blue with some clouds. At the bottom of the image, there is a decorative blue wavy line.

FLWSAFE

Capability Statement

Contents

- 3 Who we are
- 4 Why we are different
- 5 Our Services
- 7 Testimonials
- 8 Accreditation & Insurance



Who We Are

Flowsafe Plumbing is an Australian-owned & operated company. **We are the leading plumbing experts servicing All of Melbourne Metro & regional areas.** Flowsafe Plumbing provide a comprehensive list of quality services and have built up a remarkable reputation of trust with our key clients for delivering the best quality work and support, especially when it's needed the most.

We are proud of our past but focused on the future and that means continuing to provide outstanding customer service and quality outcomes for all of our customers.

Our experienced team of licensed and highly skilled professional plumbers are supported by our head office administration & accounts team, who work hard to ensure that every project we undertake is delivered on time. From simple to complex projects, we excel at service delivery that is second-to-none.



Why Are We Different

Flowsafe Plumbing exist to change the plumbing industry as you know it. **We have paved our way within the plumbing industry as reliable, proactive, trustworthy and honest plumbers**, which is reflected by our past.

At Flowsafe Plumbing, we are also committed to ensuring our staff consistently upgrade their qualifications, that they are up-to-date with all new industry trends, technologies, standards and regulations as they come to hand.

Our mission is to build strong, longterm relationships and provide a wealth of experience, expertise and resources available on-call, 24/7. Our customers & clients trust Flowsafe Plumbing as we have developed long-standing meaningful relationships. We'll take the time to get to know you, your needs and any complexities associated with each location. Rest assured, when your working with Flowsafe, You are in safe hands!



Our Services



Blocked & Broken Drain Repairs

- ✓ Pressure Jet Machines to Clear Both Sewer & Stormwater Blockages
- ✓ CCTV Camera Equipment
- ✓ Pipe Location Equipment
- ✓ Repair &/or Replacement of Broken Sewer Pipes
- ✓ Pipe Relining & Drain Rehabilitation Repairs



Burst & Leaking Pipe Repairs

- ✓ Hydrant & Hose Reel Systems
- ✓ Fire Sprinkler Systems (Below Ground)
- ✓ Gas Pipes
- ✓ Irrigation Systems
- ✓ Domestic Water Supply



Gas Fitting Installation & Maintenance

- ✓ Gas Line - Sizing, Upgrade &/or Renewals of Existing
- ✓ Hot Water Service Repairs & Replacement
- ✓ Gas Leak Detection & Repairs
- ✓ Carbon Monoxide Testing
- ✓ Installation & Servicing of All Gas Appliance

Our Services



General Plumbing

- ✓ Sanitary & Drainage
- ✓ Hot & Cold Water
- ✓ Blocked Drains
- ✓ Gas Fitting & Appliance Installation
- ✓ Repair of Leaking Toilets & Tapware



Complex Plumbing

- ✓ Backflow Prevention Valves Installation & Testing
- ✓ Thermostatic Mixing Valve Installation & Testing
- ✓ Fire Service Installation & Repairs
- ✓ Complex Gas Fitting Lines, Sizing, Installations & ESV Accredited



Sanitary Fixture Replacements

- ✓ Toilet Replacement
- ✓ Urinal Replacement
- ✓ School Drinking Fountains
- ✓ Basin Replacement
- ✓ Tap Replacement
- ✓ Kitchen Sink Replacement
- ✓ Laundry Sink Replacement

Testimonials

"I recently had a pipe leak that needed urgent attention due to poor installation done by previous plumber. Flowsafe arrived promptly and was able to diagnose and fix the leak efficiently. They also took the time to explain what was causing the issue and how to prevent it from happening in the future. So happy with the service. Overall brilliant Service, Nice Guy. Honest & Punctual"

Rozenn



"Efficient and incredibly kind! Had a blocked toilet and within an hour, a lovely gentleman arrived and quickly resolved the issue. Will definitely use flowsafe plumbing in future."

Alex Laferlita ★★★★★

"Could not be happier with the service I received! Theo is friendly, efficient and reliable. His work is thorough leaving you with peace of mind that the job is done right. I can highly recommend Flowsafe to anyone in need of a plumber!."

Anita Green ★★★★★

"After advising the real estate agent about our blocked kitchen drain which has been an ongoing issue during this tenancy, and waiting for her to organise a plumber then trying to get a plumber for 2 days.. Flowsafe were absolutely amazing !!! Phone call made this morning, Theo showed up within the hour, problem fixed ... I am so pleased with the super efficiency with Flowsafe. Theo was courteous and professional and got on with the job quickly. Thank you so much Flowsafe, highly recommend their service 5+ stars"

Tara Vano ★★★★★

"I couldn't recommend Theo enough, he is always on time and provides the best service in the area. As well as his quality work he is also such a genuine person and lovely to just have a chat with. Don't go anywhere else!!."

Julia Bourke ★★★★★

"Emergency plumbing issue was out on site quickly and fixed issue - tidy clean up and professional service. Would definitely hire Theo if I had another plumbing need."

Debbie ★★★★★

Accreditation



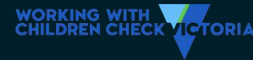
Licence Plumber
115677

**master
plumbers**
Expert. Committed. Professional.

Member Number
608467



Police Check



**Working with
Children Check**



Work Safe Licence
High Risk Work



Construction
Industry Inducted
Red/White Card

Insurance

Public Liability
\$20M

Workcover

Defect Liability
\$100,000

Product Liability
\$20M

Contract Works
Insurance
\$1.2M

**Vehicle, Plant
& Equipment**



0489 982 138

